



TWIN JET IN A FEW WORDS

2023



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Olivier MANAUT
Chairman of Twin Jet

THE F.M.A. GROUP

Fleet Management Airways (FMA) is the main shareholder of the group.



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ABOUT TWIN JET

***Twin Jet*, the French public transport airline since 2001, is the largest operator of Beechcraft 1900D in Europe.**

Founded in 2001, based in Aix en Provence, Twin Jet kept a continuous development and diversification of its airborne activities, always with the same aircraft type Beechcraft 1900D.

- Over **200 charter missions** per year
- **100 medical (MEDEVAC) repatriation operations** per year
- More than **12,500 flight hours** per year
- **10 scheduled daily routes** in France and Europe
- **1,000 additional chartered flight hours** per year
- **A pioneer company** in the transport of **Dangerous Goods** (medical active substances)

**More than
20 years of
experience with
Air Transport**



CHARTER FLIGHTS, MEDEVAC FLIGHTS, FREIGHT SERVICE

This was the primary activity of Twin Jet and still is our DNA. This represents hundreds of missions as diverse as complex, all over Europe, the Middle East and Africa.

The satisfaction rate and customer loyalty attest to the quality of the service produced during all these operations.

Twin Jet is thus able to respond to any specific point-to-point air transport request, for trips by organized groups (companies, incentive, etc.).

MORE THAN 200 CHARTERS FLIGHTS, AND MORE THAN 50 MEDEVAC FLIGHTS PER YEAR



Twin Jet aircrafts are perfectly matching requirements for the transportation of sports teams: football teams, basketball, rugby teams, etc.

The company is approved Transport Sanitary (N ° Approval 13-315), and the aircrafts can be equipped in multi-stretcher version (up to 6 stretchers per aircraft).

RÉPUBLIQUE FRANÇAISE DIRECTION GÉNÉRALE DE L'AVIATION CIVILE				
SPECIFICATIONS OPERATIONNELLES – OPERATIONS SPECIFICATIONS				
COORDONNÉES DE L'AUTORITÉ DE DÉLIVRANCE – ISSUING AUTHORITY CONTACT DETAILS				
Téléphone (24 heures)	+33 064 42 33 78 78	Fax :	+33 064 42 33 79 88	Site Web
CTA C - (AOC C)	FRA0C02H	Nom de l'opérateur / Operator name	TWINJET	Signature
N° CTA OPS SPEC - ACT4097A2CC Issue 6	5.06	Nom commercial / (Trading name)	TWINJET	Date : 18/01/2018
Type d'aéronef / Aircraft model	BEECH 2900D			
Immatriculation / Registration	BEECH 2900-D : F-GJND, F-GJNE, F-GJNF, F-GJNG, F-GJNK, F-GJNL, F-GJTE, F-GJTV, F-GJUE, F-GJUF			
Transport autorisé / Authorized transport	PAX/Passengers, FREE/Cargo			
Zones d'exploitation / Areas of operation	Europe, Afrique, Moyen Orient			
Restrictions spéciales / Special Restrictions	Non			
AUTHORISATIONS SPÉCIALES (SPECIAL AUTHORISATIONS)	UNE (Y/N)	NON (Y/N)	APPROBATIONS PARTICULIÈRES (SPECIAL APPROVALS)	OBSERVATIONS (REMARKS)
Marchandises Dangereuses (Dangerous goods)	X		REL20	

We do have combo versions MEDEVAC / PAX / FREIGHT to meet customer's expectations. The company is approved for the **Transport of Dangerous Goods** (N ° DG.0020 - Ed 01) and is approved for transport of radio-active ingredients necessary for certain types of clinical examinations (PET SCAN, etc.).

Twin Jet's organization and logistics allow flights to be launched within one hour.



Paris



Toulouse



Stuttgart



Marseille



Milan

SCHEDULED FLIGHTS

Twin Jet launched on March 18, 2002 its first scheduled route: Cherbourg - Paris-Orly Ouest, obtained through a public call for tenders.

Since that date, the company has continued to develop its destinations network, and today became the European leader in air transport companies operating 19 seaters aircrafts.

Twin Jet currently operates 10 scheduled routes, most of them twice a day, which represents more than 200 scheduled flights per week.



In addition to its scheduled program of self-operated routes, *Twin Jet* has planes available for other airlines (HOP !, Air France, IG Avion, etc.) on ACMI basis for spot or long-term operations.



**OPERATING FROM
4 INTERNATIONAL AIRPORTS AND
FROM THE 4 LARGEST
REGIONAL AIRPORTS**

Certain scheduled routes are operated on behalf of Industrial Groups and open to public: opening access to the route for third-party passengers reduces the cost of a service important for those big industrial groups.

10

**scheduled
daily
routes in
France and
in Europe**

12.500

**Flight
hours
per year**

200

**Scheduled
flights
per week**

80.000

**passengers
in 2019**

AIRCRAFT LEASE

As required per industrial groups or governmental agencies.

OUR ASSETS

The aeronautical pole of *Twin Jet* hires today around 100 people, including more than forty pilots. The company's headquarters is split into three spaces, for a total of 1,130m² of offices, at Aix les Milles air base, 15' from Marseille-Provence airport.

All *Twin Jet* management has the skills and references necessary for the legally required conduct of all of the company's operations. These skills are regularly checked, verified and approved by the surveillance authority, the D.G.A.C. (Direction Générale de l'Aviation Civile), after various audits, carried out in each of the company's departments.

Twin Jet is also regularly audited by other external entities, such as airlines (HOP!, Air France, etc.) or large industrial groups (Airbus, Michelin, etc.). These audits have always had the common conclusion of pointing out the efficiency of the processes put in place and the skills of the personnel of the company.

Twin Jet operates a fleet of 13 Beechcraft 1900 D aircraft, which places the company as the largest European operator of this type of aircraft. They all offer nineteen passenger seats, all have been recently repainted and internally refurbished. The company has entered a cycle of rejuvenation of equipment, including engines, which are being replaced by new engines rather than being overhauled.

As part of the improvement of its commercial offer and the services offered to its passengers, a hostess or a flight attendant accompanies all flights.

The entire fleet performs, all activities combined, more than 12,500 flight hours per year.



Our Operations Center, operational 7 days a week, 365 days a year, is able to respond effectively to any operating issue, whether this is internal (technical imperative, ground handling, etc.) or external (weather, airport instructions, traffic regulations, etc.).

The Beechcrafts 1900D offer the latest technological developments and meet all the security requirements required by the Direction Générale de l'Aviation Civile. They are pressurized and approved for "all weather" landings and takeoffs.

They are maintained by KEROZEN Industrie, the group's maintenance workshop, also located at Aix les Milles air base. This workshop meets European standards PART 145, under the direct control of the O.S.A.C., Organization for the Safety of Civil Aviation, under approval N° 145-560.

These Beechcraft 1900D are particularly environmentally friendly aircraft, with an extremely low CO2 emission per passenger ratio. *Twin Jet* was the first company to sign, in 2009, the Rule for the Improvement of the Environmental Performance of Commercial Aviation Companies (Observatair, from F.N.A.M.).

The various departments of the company are integrated into the Global Quality Assurance system implemented within the company, approved by the regulatory authority (DGAC), to ensure maximum customer satisfaction during all stages of each flight.

The company's Quality and Compliance department validates, through periodic audits within the various departments of the company, the relevance of the choices and procedures adopted by the company for flight safety, compliance with regulatory requirements, satisfaction of customers, and respect for its commercial, economic and social objectives.

13

**Aircrafts
type
Beechcraft
1900D**

100

employees

7/7

Always on duty



PILOT TRAINING



As a guarantee of seriousness and independence, Twin Jet has its own crew training organization, thanks to its sister company Air Qualifications, ATO (Air Training Organization) approved by the Direction Generale of Civil Aviation under the number FR. ATO.0153.

Air Qualification has its own E.A.S.A. approved flight simulator FTD 2 & F.N.P.T. II MCC, the 1st in France for the Beechcraft 1900. With this acquisition, Twin Jet is the only European airline of this size to have such equipment, necessary to maintain the quality of the training provided, and always in the process of improving the service provided, both in terms of quality and quantity.

The company is thus able to train, qualify and control all seafaring personnel, whether the pilots of the company or pilots of other organizations who have chosen the group for its high level of requirement and for the recognized proximity between Air Qualifications training and the reality of flight operations.

Since 2004, around 200 type ratings and others trainings have been awarded to trainee pilots by Air Qualifications.



Air Qualifications

MAINTENANCE AND REPAIR



In 2004, the group launched a MRO (Maintenance and Repair Organization) named KEROZEN INDUSTRIE, which has received all official approvals for providing maintenance to the *Twin Jet's* fleet.

This workshop meets European EASA standards PART 145, under the direct control of the O.S.A.C., Organization for the Safety of Civil Aviation, under approval N° 145-560.



Today, the KEROZEN INDUSTRIE workshop maintains not only the *Twin Jet's* fleet, but also that of many European airlines operating this type of aircraft.

FINANCIAL STATEMENT

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**Since
its creation
TWIN JET has
only recorded
positive
balance sheets.**

The company's sales in the financial year of 2019 was **26.6 million euros**.

Since its creation, Twin Jet has recorded only profitable exercises every year.

This positive financial situation allows us to have had no bank assistance in order to carry out our growth projects and to be in a self-financing situation which guarantees us a complete financial independence.

Twin Jet is one of the very few French companies to make profit on a regular basis, despite the economic crisis and the difficulties, both cyclical and structural, experienced by the various companies operating in this sector of activity, and this show the management is properly performed.



PLANET FRIENDLY

Twin Jet has implemented a proactive environmental policy and has decided to take all necessary actions to reduce negative impact of its operations on the environment.

The company publishes internally its own Environmental Guide, and has implemented an action plan, associated with a critical analysis of its waste management. This approach makes it possible to assess the company's regulatory compliance with regard to the technical and economic options on the market.

To validate the adequacy of its procedures and the achievement of its objectives, the company has acquired software for the design and construction of its electronic documentation with the aim of eventually achieving "paperless" production.

WE INTEGRATE
SUSTAINABLE
DEVELOPMENT
INTO OUR ACTIVITIES
AND OPERATIONS.



PLANET AND SELF-RESPECT

As part of its overall policy of assistance and integration of workers with disabilities, *Twin Jet* has been under contract since 2009 with the association La Chrysalide in Marseille, an ESAT member.

Twin Jet subscribed to the World Food Program and for each passenger transported we offered two meals to a child. Since the launch of this initiative in October 2017, we have thus enabled the distribution of more than 170,000 meals worldwide. This proactive approach does not give entitlement to any governmental aid or tax exemption.

It is a reflection of our endeavour to build and of our values as well as possibly being an important part of the complex economic chain synonymous with growth.



**More than
170.000 meals
donnated to children**

**Handicap friendly policy
for employees**





